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Lean for Government

Courses, Certificate & Advanced Certificate

Developed and have been teaching the Certificated in Lean for the Public Sector since 2015

Consult our Lean Services flyer for additional training, process improvement & strategic services

Lean. Harness science to improve work, every day.

Why Lean Thinking? Stop starting, start finishing and DELIVER!

- Lean thinking increases **CAPACITY, ENGAGEMENT** and **ALIGNMENT** to deliver
- Lean thinking helps you **SEE** the *flow* of work
- Lean thinking helps you strive to *flow* only **VALUE** to clients (and taxpayers) every day
- Lean thinking reduces complexity and helps you **MANAGE** and **OPTIMISE** the *flow* of work
- Lean thinking helps you learn to **SEE** problems, and to rigorously **SOLVE PROBLEMS** every day
- Lean thinking means colleagues and clients **COLLABORATE & INNOVATE** to solve problems
- Lean thinking, as *empirical* collaborative science, is your **ONLY** change management approach

Where to start? Develop people.

- Common goals, practices and language. Staff and management learn and practice Lean thinking to see work, measure work and improve work every day.
- Leadership. Lean leaders learn to coach for continuous improvement where work happens.

What are lessons learned worldwide? Integrate Lean in daily work!

- So-called 'belt' systems (white to black) maintain command-and-control and are not compatible with Lean as collaborative science. In a Lean organisation, everyone is considered as an equal.
- Costly armies of so-called 'belt experts' in distinct continuous improvement or Lean units can become an end in themselves and do not contribute to flowing only value to citizens.
- Management cannot delegate improvement. Lean leadership and ownership are key to sustainability.
- Mapping workshops are only a small component of Lean. Think Lean, solve problems daily!

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Lean 1-day scheduled classroom training workshops: October 2017 – March 2018

Oct 23, 2017 Introduction to Lean for Government (prerequisite)
Oct 24, 2017 Lean: Optimizing Flow to Deliver Value **NEW – NEW!**
Nov 15, 2017 Introduction to Lean for Government (prerequisite)
Nov 16, 2017 Gemba: The Power of Observation **NEW – NEW!**
Nov 17, 2017 Lean: Optimizing Flow to Deliver Value **NEW – NEW!**
Nov 27, 2017 Gemba: The Power of Observation **NEW – NEW!**
Dec 5, 2017 Introduction to Lean for Government (prerequisite)
Dec 6, 2017 Lean is Science
Dec 7, 2017 Lean: Optimizing Flow to Deliver Value **NEW! NEW!**
Dec 8, 2017 iLean: Visual Management and Flow Experience
Feb 15, 2018 Introduction to Lean for Government (prerequisite)
Feb 16, 2018 Introduction to Lean for Government (prerequisite)
Mar 20, 2018 Introduction to Lean for Government (prerequisite)
Mar 21, 2018 Lean is Science
Mar 22, 2018 Lean Champion
Mar 23, 2018 iLean: Visual Management and Flow Experience
Mar 26, 2018 Lean: Optimizing Flow to Deliver Value **NEW – NEW!**
Mar 27, 2018 Gemba: The Power of Observation **NEW – NEW!**



alpenpathsolutions.com/training

Introduction to Lean for Government **for Management** (offered in-your-workplace or at the Chateau Laurier)

Classroom Workshop Cost and Location

Each 1-day in-class workshop in Ottawa is \$395.00 (+HST)* per participant, payable at registration by credit card (or acquisition card). Workshops are offered at the Chateau Laurier, 1 Rideau Street, Suite 700 (7th Floor). Workshops are from 9:00 am to 4:00 pm. Includes learning + bonus materials, coffee, tea and snacks.

In-your-workplace Workshop Cost (for up to 14 participants)

In Ottawa, a 1-day in-your-workplace workshop is \$2,500.00 (+HST) for up to 14 participants (can be paid by credit card). The Certificate in Lean for the Public Sector (4 X 1-day workshops for up to 14 participants) is only \$8,840.00 (+HST) in Ottawa when booked at the same time. Includes all learning materials.

Info and registration: www.alpenpathsolutions.com/training. Call: 613.680.2953 Email: info@alpenpathsolutions.com

Certificate + Advanced Certificate in Lean for the Public Sector

Certificate in Lean for the Public Sector: Introduction + 3 of the above 1-day core Lean courses

Advanced Certificate in Lean for the Public Sector: Introduction + 5 of the above 1-day core Lean courses

Condensed Certificate or Advanced Certificate in Lean for the Public Sector! Want to follow all workshops required to obtain a Certificate or Advanced Certificate in Lean for the Public Sector in consecutive days? A Condensed Lean Certificate is for you:

December 5-8, 2017 | March 20-23, 26-27, 2018 (Advanced Certificate) ... 9:00 am to 4:00 pm each day

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***Small print :-)** Non-attendance does not entitle the participant to a refund. Cancellation with less than 13 days advance notice forfeits a refund; however, an alternate participant from the same organization may attend instead, please advise us ASAP. Refunds, minus a 15% service charge, are provided upon written notification of cancellation received at least 13 days prior to a training workshop date. No refunds are issued following this date. Only courses facilitated by Alpen Path Solutions Inc. are recognized towards the Certificate and the Advanced Certificate in Lean for the Public Sector.