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Lean for Government

Courses, Certificate & Advanced Certificate

Developed and have been teaching the Certificated in Lean for the Public Sector since 2015

Consult our Lean Services flyer for additional training, process improvement & strategic services

Lean. Harness science to improve work, every day.

Why Lean Thinking? Stop starting, start finishing and DELIVER!

- Lean thinking increases **CAPACITY, ENGAGEMENT** and **ALIGNMENT** to deliver
- Lean thinking helps you **SEE** the *flow* of work
- Lean thinking helps you strive to *flow* only **VALUE** to clients (and taxpayers) every day
- Lean thinking reduces complexity and helps you **MANAGE** and **OPTIMISE** the *flow* of work
- Lean thinking helps you learn to **SEE** problems, and to rigorously **SOLVE PROBLEMS** every day
- Lean thinking means colleagues and clients **COLLABORATE & INNOVATE** to solve problems
- Lean thinking, as *empirical* collaborative science, is your **ONLY** change management approach

Where to start? Develop people.

- Common goals, practices and language. Staff and management learn and practice Lean thinking to see work, measure work and improve work every day. Work=improvement.
- Leadership. Lean leaders own improvement and coach where work is performed.

What are lessons learned worldwide? Integrate Lean in daily work!

- Management cannot delegate improvement. Lean leadership with extreme ownership of a Lean transformation are key to sustainability.
- So-called 'belt' systems (white to black) maintain command-and-control and are not compatible with Lean as collaborative science. In a Lean organisation, everyone is considered as an equal.
- Costly armies of so-called 'belt experts' in distinct continuous improvement or Lean units can become an end in themselves and do not contribute to flowing only value to citizens.
- Mapping workshops are only a small component of Lean. Think Lean, solve problems daily!

Lean for Government Courses, Certificate & Advanced Certificate



Lean 1-day scheduled classroom training workshops: January 2018 – March 2019

February 15, 2018 – Introduction to Lean for Government (prerequisite)
February 16, 2018 – Introduction to Lean for Government (prerequisite)
March 20, 2018 – Introduction to Lean for Government (prerequisite)
March 21, 2018 – Lean is Science: Problem Solving
March 22, 2018 – Lean Project Champion
March 23, 2018 – iLean: Visual Management and Flow Experience
March 26, 2018 – Lean: Optimizing Flow to Deliver Value
March 27, 2018 – Gemba: The Power of Observation
May 23, 2018 – Introduction to Lean for Government (prerequisite)
May 24, 2018 – Gemba: The Power of Observation
June 12, 2018 – Introduction to Lean for Government (prerequisite)
June 13, 2018 – Lean Project Champion
August 14, 2018 – Introduction to Lean for Government (prerequisite)
August 15, 2018 – Lean is Science: Problem Solving
August 16, 2018 – Lean: Optimizing Flow to Deliver Value
August 17, 2018 – iLean: Visual Management and Flow Experience
November 1, 2018 – Introduction to Lean for Government (prerequisite)
November 2, 2018 – Lean Project Champion
December 4, 2018 – Introduction to Lean for Government (prerequisite)
December 5, 2018 – Lean is Science: Problem Solving
December 6, 2018 – Lean: Optimizing Flow to Deliver Value
December 7, 2018 – iLean: Visual Management and Flow Experience
February 14, 2019 – Introduction to Lean for Government
February 15, 2019 – Lean: Optimizing Flow to Deliver Value
March 19, 2019 – Introduction to Lean for Government
March 20, 2019 – Lean is Science: Problem Solving
March 21, 2019 – Gemba: The Power of Observation
March 22, 2019 – iLean: Visual Management and Flow Experience



Info + Registration online
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Classroom Workshop Cost and Location

Each 1-day in-class workshop in Ottawa is \$395.00+HST* per participant (as of April 1, 2018 is \$425+HST), payable at registration by credit card. Workshops are offered at the Chateau Laurier, 1 Rideau Street, Suite 700 (7th Floor), from 9:00 am to 4:00 pm. Includes learning materials, coffee, tea and snacks.

In-your-workplace Workshop Cost (for up to 14 participants) - 1-day in-your-workplace workshop is \$2,500.00 (+HST), 6-14 participants, in Ottawa. Certificate in Lean for the Public Sector (4 X 1-day workshops, 6-14 participants) only \$8,840.00 (+HST) in Ottawa, booked at the same time. Includes all learning materials.

Certificate + Advanced Certificate in Lean for the Public Sector

Certificate in Lean for the Public Sector: Introduction + 3 of the above 1-day core Lean courses

Advanced Certificate in Lean for the Public Sector: Introduction + 5 of the above 1-day core Lean courses

Condensed Certificate or Condensed Advanced Certificate in Lean for the Public Sector

March 20-23, 26-27, 2018 | Aug. 14-17, 2018 | Dec. 4-7, 2018 | March 19-22, 2019 | 9:00am-4:00pm daily

***Small print :-)** Non-attendance does not entitle the participant to a refund. Cancellation with less than 13 days advance notice forfeits a refund; however, an alternate participant from the same organization may attend instead, please advise us ASAP. Refunds, minus a 15% service charge, are provided upon written notification of cancellation/modification received at least 13 days prior to a training workshop date. No refunds are issued following this date. Only courses facilitated by Alpen Path Solutions Inc. are recognized towards the Certificate and the Advanced Certificate in Lean for the Public Sector.