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## Lean for Government Courses, Certificate & Advanced Certificate

Developed and teaching the Certificated in Lean for the Public Sector since 2015  
Consult our Lean Services flyer for additional training, process improvement & strategic services

### Lean. Harness science to improve work, every day.

#### Why Lean Thinking? Stop starting, start finishing and DELIVER!

- Lean thinking increases **CAPACITY, ENGAGEMENT and ALIGNMENT** to deliver
- Lean thinking helps you **SEE** the *flow* of work
- Lean thinking helps you strive to *flow* only **VALUE** to clients (and taxpayers) every day
- Lean thinking reduces complexity and helps you **MANAGE** and **OPTIMISE** the *flow* of work
- Lean thinking helps you learn to **SEE** problems, and to rigorously **SOLVE PROBLEMS** every day
- Lean thinking means colleagues and clients **COLLABORATE & INNOVATE** to solve problems
- Lean thinking, as *empirical* collaborative science, is your **ONLY** change management approach

#### Where to start? Develop people.

- Common goals and language. Staff and management learn and practice Lean thinking to see work, measure work and improve work every day.
- Leadership. Top management commits to continuous improvement and respect for people.

#### What are lessons learned worldwide? Integrate Lean in daily work!

- So-called 'belt' systems (white to black) maintain command-and-control and are not compatible with Lean as collaborative science. In a Lean organisation, everyone is considered as an equal.
- Costly armies of so-called 'belt experts' in distinct continuous improvement or Lean units can become an end in themselves and do not contribute to flowing only value to citizens.
- Management cannot delegate improvement. Lean leadership is key to sustainability.
- Mapping workshops are only a small component of Lean. Think Lean, solve problems daily!

# Lean for Government Courses, Certificate & Advanced Certificate



## Lean 1-day classroom training workshops: April-December 2017

May 8, 2017 Introduction to Lean for Government (prerequisite)  
May 9, 2017 Lean is Science  
May 10, 2017 Lean Champion  
May 11, 2017 iLean: Visual Management and Flow Experience  
Jun 6, 2017 Introduction to Lean for Government (prerequisite)  
Jul 11, 2017 Introduction to Lean for Government (prerequisite)  
Aug 14, 2017 Introduction to Lean for Government (prerequisite)  
Aug 15, 2017 Lean is Science  
Aug 16, 2017 Lean Champion  
Aug 17, 2017 iLean: Visual Management and Flow Experience  
Oct 23, 2017 Introduction to Lean for Government (prerequisite)  
Oct 24, 2017 Lean: Optimizing Flow to Deliver Value **NEW – NEW!**  
Nov 15, 2017 Introduction to Lean for Government (prerequisite)  
Nov 16, 2017 Gemba: The Power of Observation **NEW – NEW!**  
Nov 27, 2017 Gemba: The Power of Observation **NEW – NEW!**  
Dec 5, 2017 Introduction to Lean for Government (prerequisite)  
Dec 6, 2017 Lean is Science  
Dec 7, 2017 Lean: Optimizing Flow to Deliver Value **NEW! NEW!**  
Dec 8, 2017 iLean: Visual Management and Flow Experience



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### Classroom Workshop Cost and Location

Each 1-day in-class workshop is \$395.00 (+HST)\* per participant, payable at registration by credit card (or Departmental acquisition card). Workshops are offered at the Chateau Laurier, 1 Rideau Street, Suite 700 (7th Floor). Workshops are from 9:00 am to 4:00 pm. Includes learning + bonus materials, coffee, tea and snacks.

### In-your-workplace Workshop Cost (for up to 14 participants)

1-day in-your-workplace workshop is \$2,500.00 (+HST) for up to 14 participants (can be paid by credit card). The Certificate in Lean for the Public Sector (4 X 1-day workshops for up to 14 participants) is only \$8,840.00 (+HST) when booked at the same time. Includes learning materials.

Info and registration: [www.alpenpathsolutions.com/training](http://www.alpenpathsolutions.com/training). Call: 613.680.2953 Email: [info@alpenpathsolutions.com](mailto:info@alpenpathsolutions.com)

## Certificate + Advanced Certificate in Lean for the Public Sector

**Obtain a Certificate in Lean for the Public Sector:** Introduction + 3 of the above 1-day core Lean courses

**Advanced Certificate in Lean for the Public Sector:** Introduction + the 5 other 1-day core Lean courses

**Condensed Certificate in Lean for the Public Sector!** Want to follow four workshops required to obtain a Certificate in Lean for the Public Sector in 4 consecutive days? The Condensed Lean Certificate is for you:

May 8-11, 2017 – 9:00 am to 4:00 pm each day

August 14-17, 2017 – 9:00 am to 4:00 pm each day

December 5-8, 2017 – 9:00 am to 4:00 pm each day

Info and registration: [www.alpenpathsolutions.com/training](http://www.alpenpathsolutions.com/training). Call: 613.680.2953 Email: [info@alpenpathsolutions.com](mailto:info@alpenpathsolutions.com)

**\*Small print :-)** Non-attendance does not entitle the participant to a refund. Cancellation with less than 13 days advance notice forfeits a refund; however, an alternate participant from the same organization may attend instead, please advise us as soon as possible. Refunds, minus a 15% service charge, are provided upon written notification of cancellation received at least 13 days prior to a training workshop date. No refunds are issued following this date. Only courses facilitated by Alpen Path Solutions Inc. are recognized towards the Certificate and the Advanced Certificate in Lean for the Public Sector.